

Switchboard Pack

This pack has been produced to support local switchboards with any enquiries they receive about the creation of Hampshire and Isle of Wight Healthcare (also known as 'Project Fusion').

If you need more information or have any further questions please contact communications@southernhealth.nhs.uk

We CARE through:



Compassion



Accountability



Respect



Excellence

Our Services

Hampshire and Isle of Wight Healthcare provide community, mental health and learning disability services for adults and children across Hampshire and the Isle of Wight.

It will provide an extensive range of services to support people's physical and mental wellbeing, delivering them, as now, in patients' homes, in schools, GP surgeries, health clinics and care homes, as well as in community hospitals and specialist hospitals.

The range of services provided includes:

- Community nursing and rehabilitation services
- Physiotherapy and foot health
- School nursing
- Immunisations and vaccinations
- Speech and language therapy
- Community dental services
- Community hospitals
- Sexual health services
- Psychological therapies
- Learning disability services for children, young people and adults
- Children and young people's mental health services
- Mental health services for adults and older people
- Psychiatric intensive care services
- Forensic mental health services
- Primary care services



Although all services from Southern Health and Solent are coming together, not every service from the Isle of Wight is joining. Below is the list of services that have transferred from the Isle of Wight NHS Trust.

- Access to Intervention
- Acute Therapies, including Physiotherapy, Occupational Therapy, Speech & Language Therapy, Dietetics
- Admiral Nurses
- ADHD Diagnostic Service (Adults)
- Autism Diagnostic Service (Adults)
- Cardiac Rehabilitation
- Care Home Support Team
- Children's Therapies, including Occupational Therapy, Physiotherapy, Speech & Language Therapy
- Chronic Pain Service
- Community Child & Adolescent Mental Health Services
- Community Dietetics
- Community Heart Failure
- Community Learning Disability Team
- Community Mental Health Teams
- Community Nursing
- Community Rapid Response
- Community Rehabilitation services
- Community Respiratory Service
- Community Stroke Rehabilitation
- Community Unit
- Continence Service
- Continuing Healthcare Therapy Services, including Physiotherapy, Speech & Language Therapy
- Dementia Outreach Team
- Eating Disorder Services
- Home Oxygen and Review Service
- In-reach Heart Failure Service
- Learning Disability Liaison
- Locality Therapies including Physiotherapy, Occupational Therapy, Speech & Language Therapy
- Memory Service
- Mental Health Crisis Resolution
- Mental Health inpatient wards for adults and older people, and ECT
- Mental Health Home Treatment Team
- Mental Health Liaison
- Mental Health Support Teams in schools
- Mental Health Recovery Service
- Multi Professional Triage Teams – Lower Limb / Spinal
- Multiple Sclerosis Specialist Nurse
- Onward Flow Services
- Outpatient Parenteral Antimicrobial Therapy (OPAT)
- Orthotics and Prosthetics
- Parkinson's Specialist Nurse
- Pelvic, Obstetric and Gynaecological Physiotherapy Outpatient Service
- Podiatry Service
- Pre-hab Service
- Psychological Therapies
- Pulmonary Rehabilitation
- Rehabilitation, including Aquatic Therapy
- Speech and Language Therapy (Adults)
- Stroke Early Supported Discharge Service
- Stroke Therapies, including Physiotherapy, Occupational Therapy, Speech & Language Therapy
- Talking Therapies for Anxiety and Depression
- Tissue Viability Service
- Transfer of Care Hub

for a full list of services please visit <https://www.hiowhealthcare.nhs.uk/our-services/a-z-list-of-services>

Board of Directors

The Board is made up of our Non-Executive Directors and Executive Directors.
They're responsible for our Trust's performance and our plans for the future.
They hold regular board meetings and anyone can attend the meetings held in public.

Executive Directors



Ron Shields
Chief Executive



Paula Anderson
Chief Finance Officer and
Deputy Chief Executive



Eugene Jones
Chief Operating Officer and
Deputy Chief Executive



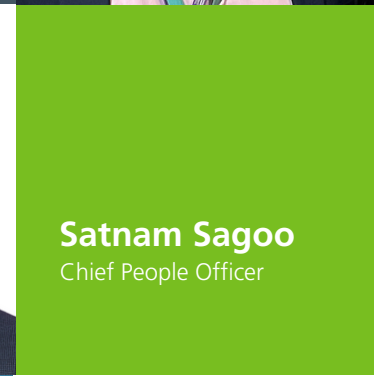
Stephanie Bridger
Chief Nurse and Executive
Director of Allied Health
Professionals



Dan Baylis
Chief Medical Officer



Satnam Sagoo
Chief People Officer



Andrew Strevens
Chief Integration Officer



Alex Heritage
Chief of Strategy
and Transformation



Lesley Stevens
Chief Quality and
Engagement Officer



Non-Executive Directors



Lynne Hunt
Chair



Michael Bernard
Non-Executive Director and
Senior Independent Director



Sara Weech
Non-Executive Director
and Deputy Chair



Kate FitzGerald
Non-Executive Director



Chris Fisher
Non-Executive Director



Gaurav Kumar
Non-Executive Director



Subashini M
Non-Executive Director



Lou Taylor
Non-Executive Director



Kevin Cleary
Non-Executive Director



Ade Williams
Non-Executive Director

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Main contacts

Hampshire and Isle of Wight Healthcare NHS
Foundation Trust

Sterne 7, Tatchbury Mount, Calmore, SO40 2RZ

Telephone: 02382 310000

Email: Communications@southernhealth.nhs.uk

Carers and Patients Support Hub

If you need further support, signposting or just someone to listen, please contact the Carers and Patients Support Hub.

Email: CarersandPatientsSupportHub@southernhealth.nhs.uk

Write to: Carers and Patients Support Hub, 7 Sterne Road,
Tatchbury Mount, Calmore, Southampton SO40 2RZ

Call: 023 8231 1206

Addressing concerns and complaints

is really important to hear feedback, and concerns from patients, carers and families. Feedback helps us know where things have gone well, respond to any problems, and to keep improving our service.

Email: complaints@southernhealth.nhs.uk

Write to: Concerns and Complaints Team, 7 Sterne Road,
Tatchbury Mount, Calmore, Southampton SO40 2RZ

Call: 023 8231 1200

Freedom of information

The Freedom of Information Act (FOIA 2000) gives members of the public the right to ask for information that is held by public sector organisations such as local councils and the NHS.

Email: freedomofinformation@solent.nhs.uk

Write to: Head of Information Governance

Hampshire and Isle of Wight Healthcare NHS Foundation Trust,
Highpoint Venue, Bursledon Road, Southampton SO19 8BR

Telephone: [0300 123 3919](tel:03001233919)



Useful Information

We are working towards harmonising all of our documents, policies, forms, IT systems, emails and more from the incoming organisations - however, this will take some time. As such you may find documents, contact details and other information relating to our legacy Trusts.

Please note that all of these will continue to work and will be updated gradually over the coming weeks and months.

- Support for Carers: carer.involvement@southernhealth.nhs.uk
- Recruitment: recruitment@southernhealth.nhs.uk
- International Recruitment: internationalresourcing@solent.nhs.uk
- Legal Services: legal-services@southernhealth.nhs.uk



Social media



@hantsiowhealthcare_nhsft



@hiow_nhsft



@hantsiowhealthcare_nhsft

Welcome to new Hampshire and Isle of Wight Healthcare NHS Foundation Trust

Bringing together community, mental health, and learning disabilities health services across Hampshire and Isle of Wight

As you may know, we are in the process of bringing together community, mental health and learning disability services across Hampshire and the Isle of Wight - into a new, single, combined NHS Trust called Hampshire and Isle of Wight NHS Foundation Trust

Bringing these services into a single organisation will help us provide more consistent care, with fewer variations in how you access them, your lifelong health outcomes, and your experience of our services - no matter where you live. It will also enable us to create a more sustainable workforce for those healthcare services.

The new Trust will be named Hampshire and Isle of Wight Healthcare NHS Foundation Trust, and it will be established from 1 October 2024. It will operate across Hampshire and the Isle of Wight, delivering services locally for people in each area.

You should not notice much of a difference immediately following the creation of the new Trust. However, in time we hope to make improvements to our local services working closely with patients, service users, our staff, and the wider community.

A huge amount of work has been going on across our organisation over the last 18 months to ensure we can make this happen safely and seamlessly for our patients.

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